

The Work We Want

Flexibility for the Europe We Want

Diverse forms of work and labour market flexibility have become non-negotiable realities in modern labour markets. Flexibility is not only a requirement for companies but is increasingly demanded by workers to meet their lifestyle needs and to combine professional and family life.

31% of workers seek more flexible working practices at their workplace

81% of employees have placed as much value on having flexibility around where and when they work since the pandemic.

85% of employers value agency work as agency workers bring valuable new perspectives to their organisation, which help drive innovation.

How agency work offers most secure form of flexible work

The private employment services sector can make four critical contributions to appropriate regulation and to offering the most secure form of flexible work in Europe through its agency work and career management segments:

1. Agency work and diverse forms of work to broaden labour market access
2. Agency work is an appropriately regulated form of flexible work based on a triangular work relationship.
3. At the European level, the Directive on temporary agency work sets the basic principles for appropriate regulation of agency work services (equal treatment and the review of restrictions).
4. Collective bargaining plays an important role in settling pay and working conditions.

Helping to Create a Labour Markets that Work for All

World Employment Confederation-Europe

The World Employment Confederation-Europe is the voice of the recruitment and employment industry at European level. It brings together national federations and corporations covering a wide range of HR services, including agency work, direct recruitment, career management, Recruitment Process Outsourcing (RPO) and Managed Service Provision (MSP).

WEC-Europe is part of the World Employment Confederation.